

- + Swaziland
- + South Africa
- + Botswana
- + Namibia
- + Mozambique

# TOP

## EMERGENCY MEDICAL SOLUTIONS



### TOP EMERGENCY MEDICAL SOLUTIONS SWAZILAND

Physical Address: Plot 1113 Sidwashini  
Industrial site, NS Building.  
Postal Address: P.O.BOX 7641, Mbabane

Phone number: (+268)2422 1857  
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Email Address: info@topesmswaziland.com  
sales@topesmswaziland.com  
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### TOP EMERGENCY MEDICAL SOLUTIONS SOUTH AFRICA

Physical Address: 86 Amajuba Street, Noordheuwel 1739  
Postal Address: P O Box 278, Paardekraal 1752  
Tel: +27 11 954 3599  
Mobile: 0027825206181 or 0027 82 4680538  
kgatim@diterelo.com  
bridget.malebana@yahoo.com



**+ System  
and  
Technology**

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# About Top EMS

**T**op EMS Swaziland (PTY) LTD trading as Top Emergency Medical Solutions was established in September 2015, emerging from a well-established and experienced South African Company which is also known as Top EMS (PTY) LTD which was established in 2013. Top EMS (PTY) LTD was also established from a specialised and dedicated healthcare, experienced consulting company called Diterelo Consulting Service CC which was established in October 2005.

## TOP EMS DIRECTORS

TEMS Directors have extensive experience in various aspects of healthcare business management from project management, policy formation, healthcare management, education and training, motivational talks, quality management, medical equipment supply and servicing, supply of laundry equipment and clinical services audit process all covered during DCS cc affirmed over the last 10 years.

ACS is committed to delivering consistent quality service and support to all its clients at the same quality level in the new entity through value add in all assignments undertaken for clients.



## TOP EMS OWNERSHIP

TEMS is a 100% black owned (Level 3) BEE Company owned and managed business differentiated by its value proposition to all its clients.

Both directors have at least 10 years' experience in business as entrepreneurs with extensive experience in corporate business at various middle and senior level positions they also hold post graduate qualifications in their various respective field of specialties.



- + The **capacity** to deliver on the entire emergency service package, including training programmes and organizational support necessary to sustain the services.

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# TEMS

has attributes that make it the preferred emergency service provider;

- + An established culture in delivering a high standard of emergency professional services and being performance-measured against objective standards.
- + An audited approach to clinical medicine with continuous medical education for all staff members.
- + The capacity to deliver on the entire emergency service package, including training programmes and organisational support necessary to sustain the services.
- + A team of dedicated healthcare providers that are technically well qualified and leaders in their respective fields so that the client receives only the best quality service.
- + Investment in self-owned and managed resources as means of controlling end-product service quality, optimum response performance and resource availability.
- + Coaching and leadership of EMS management teams of all levels both onsite and offsite ongoing support,
- + Above all we help both the group in securing their investments on time. We help in fast tracking company registration, processing trading licenses, and compilation of tax returns, pay as you earn reconciliation and adhere to all the rules and regulations with the use of the new practices.
- + Our philosophy as a business is to go the extra mile for all our clients by offering a turnkey business solution deliver value in all aspects.





# Customer Referencing

## International Clients List include;

### **1. Maxi-Bus**

Contact person: I srael Mahlaba; Position held; Managing Member;  
Contact no: 0829033419; e-mail: [maxibus@polka.co.za](mailto:maxibus@polka.co.za)

### **2. Dita Health Solutions**

Contact person: Victor Lithakanyane; Position held; Managing Director;  
Contact no: 0824971486; e-mail: [victor@ditahealthsolutions.com](mailto:victor@ditahealthsolutions.com)

### **3. Ulwembulase Kasi**

Contact person: Sibusiso Kunene; Managing Director;  
Contact no: 0823798051; e-mail: [skunene@ulwembu.com](mailto:skunene@ulwembu.com)

### **4. EPR Swaziland – Ministry of Health EMS**

Contact person: Masitsela Patrick Mhlana; Head of Department;  
Contact no: +26876063222; e-mail: [masitsela@epr.co.sz](mailto:masitsela@epr.co.sz)

### **5. Emergency Assist 991 Botswana**

Contact person: Tumelo Pabalinga; Finance Director;  
Contact no: +26771371406; e-mail: [tumelo@ea991.co.bw](mailto:tumelo@ea991.co.bw)

### **6. Emergency Assist 991 Namibia**

Contact person: Arline Dieterle; Office Manager;  
Contact no: +264601104279; e-mail: [@iway.na](mailto:@iway.na)

### **7. Solsan Technology Nigeria**

Contact person: Shola Ajay; Chief Executive;  
Contact no: +2348066861111; e-mail: [ajayshola@gmail.com](mailto:ajayshola@gmail.com)

### **8. Occu-Smart Services (PTY) Ltd Namibia**

Contact person: Zandile Erkana; Managing Director;  
Contact no: +264811248102; e-mail: [erkana@iafrica.com.na](mailto:erkana@iafrica.com.na)

## Local Clients List includes;

### **1. Eveni Medical Consultants**

Contact person: Mr. Mncedisi Dlamini; Position, Managing Director  
Contact No. +268 7645 9523 E-mail: [mncedisi@eveni.com](mailto:mncedisi@eveni.com)

### **2. Limkokwing University**

Contact person: Zanele Xaba; Position held; Operations Manager;  
Contact no: +268 76412376 ; e-mail: [zanele.xaba@limkokwing.ac.sz](mailto:zanele.xaba@limkokwing.ac.sz)

### **3. Piggs Peak Town Council**

Contact person: Duduzile Sibandze; MD Personal Assistant;  
Contact no: +268 76288496; email: [dsibandze@piggspeak.org.sz](mailto:dsibandze@piggspeak.org.sz)

### **4. Boitekanelo College – Botswana & Swaziland**

Contact person: Banele Lukhele; Swaziland Country Manager;  
Contact no: +268 76211467; e-mail: [banelel@gmail.com](mailto:banelel@gmail.com)

### **5. Top Early Solutions**

Contact person: Chamiso Phakathi; Operations Manager;  
Contact no: +268 7852 7127; e-mail: [chamiso@topofearlysolutions.com](mailto:chamiso@topofearlysolutions.com)

### **6. Schools Agricultural Panel**

Contact person: Elson Khoza; Schools Inspector;  
Contact no: +268 76134308; e-mail: [elsonk@gmail.com](mailto:elsonk@gmail.com)

### **7. International Bank for Reconstruction & Development - World Bank**

Contact person: Dumsani S. Shongwe; Project Coordinator - The Health, HIV/AIDS & TB Project  
Contact no: +2404 3936 ; e-mail: [dsshongwe@gmail.com](mailto:dsshongwe@gmail.com)

### **8. Diterelo Consultancy – South Africa**

Contact person: Bridget Malebana; Chief Executive Officer;  
Contact no: +27 825 206 181; e-mail: [d.malebana@yahoo.com](mailto:d.malebana@yahoo.com)

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## TOP EMERGENCY MEDICAL SOLUTIONS

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## *What we are about*

### **VISION**

To be recognized as the best and world class Emergency Medical Assistance and Management Company in Africa and beyond.

### **MISSION**

To be the most reliable partner for all our clients when it comes to provision of credible and comprehensive medical services solutions for our clients through meaningful and long term partnerships.

### **BEHAVIOUS**

- A Team approach is better than individual approach.
- Approach every Task as if it is more important than the last one.
- Build the best Team to put a man on the moon.
- Always find the easiest yet most forward thinking way to approach a challenge.
- To Never let our past cloud the journey ahead.



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# SERVICES

SOME OF THE BROAD SERVICES THAT ARE OFFERED TO COMPLIMENT AND ADD VALUE THE SUPPLY CHAIN OF OUR CUSTOMERS INCLUDING;

- 1.Provision of events medical resources which include operational plans, qualified personnel, medical equipment and specialised vehicles.
- 2.Provision of medical services for onsite clinics and health centres in any part of the African continent on remote operations or for short missions and relives of full time staff.
- 3.Transportation of patients between various healthcare facilities or home by air or road,
- 4.Advisory services on emergency medical assistance policy formulation, audits of facilities to identify and mitigate risks and capacity building including project management services.
- 5.Emergency call centre services and management development and improvement.
- 6.Facilitation of Paramedical education and training especially for international students in various courses i.e. basic and intermediate life support training includes emergency care training from level 1-3 and post graduate medical training for all healthcare professionals.
- 7.Patient referral co-ordination services through partners call centre for them to access specialised services in South Africa or nominated country.
- 8.Provision of medical equipment for offices, homes, factories and medical facilities according to findings of audit, based on risk profile amongst others. The company's primary objective is to set up a fully-fledged emergency medical assistance outfit that will deliver a world class service with the capacity to exceed all expectations.
- 9.While there are expectations from shareholders to operate a profitable business, there is also an equal commitment for citizen empowerment TEMS draws on a wide skills set and knowledge base in advising and delivering on a world class emergency medicals services as such we work very closely with the governments through a public private partnerships in strengthening Medical Services with the patients in mind.

**TOP EMERGENCY MEDICAL SOLUTIONS**



  
**TEAM**  
approach  
is BETTER than  
**individual**  
approach



## TOP EMERGENCY MEDICAL SOLUTIONS

### *Particulars of Top EMS Swaziland Investments Proprietary Limited, Trading as Top EMS*

**Name:** Top EMS Swaziland Investments Proprietary Limited,  
Trading as Top EMS

**Company ID:** 201509141017997

**Certificate No:** 1799 of 2015

**Company No:** R7/44076

**Consultant Licence grant No:** MBA 775/2015

**Medical Supply Licence grant No:** MBA 747/2015

**General Clothing Licence grant No:** MBA 124/2015

**Company TIN:** 104 313 642

**VAT No:** 104 313 642

**SNPF Registration No:** 12008629

**Labour Compliance Certificate No:** 117/15

**Physical Address:** Plot 1113 Sidwashini Industrial site, NS Building.

**Postal Address:** P.O.BOX 7641, Mbabane

**Phone number:** (+268)2422 1857 / **Cell:** (+268) 7645 9523

**Email Address:** [info@topemsswaziland.com](mailto:info@topemsswaziland.com) / [sales@topemsswaziland.com](mailto:sales@topemsswaziland.com)

**Webmail:** [www.topemsswaziland.com](http://www.topemsswaziland.com)



#### Company Banking Details

Account Name: Top EMS Swaziland  
Bank Name: **Standard Bank Swaziland**  
Branch: Mbabane  
Account Number: 9110000272909

Account Name: Top EMS Swaziland  
Bank Name: **First National Bank Swaziland**  
Branch: Mbabane  
Bank Code: 280164  
Account Number: 62565721646

#### Top Emergency Medical Solutions SA Office

**Physical Address:** 86 Amajuba Street, Noordheuwel 1739

**Postal Address:** P O Box 278, Paardekraal 1752

**Tel:** +27 11 954 3599

**Mobile:** 0027825206181 or 0027 82 4680538

[kgatim@diterelo.com](mailto:kgatim@diterelo.com)

[bridget.malebana@yahoo.com](mailto:bridget.malebana@yahoo.com)

## *Some of the key Projects and Services delivered*

- 1.The Managing Director of the company has over 20 years in Healthcare industry with specialized experience in emergency medicine and rescue services which has seen him participate and represent South Africa in international rescue operations.
- 2.MD has extensive experience in coordination of international medical events services for various sporting events which include Rugby, Soccer, Cricket and other contact sports.
- 3.Transportation of patients by either charter and or commercial aircrafts to various destinations around the world.
- 4.Provision of on the job Leadership Development and Mentoring of Emergency Assist 991 Management Teams in Botswana and Namibia.
- 5.Development of a comprehensive feasibility study document on healthcare services of Namibia to inform a business plan for a new hospital.
- 6.Provision of clinical medical audits and quality assurance mechanisms for all healthcare systems which include policy formation and reviews.
- 7.Management of client healthcare facilities and systems in line with international best practices.
- 8.Instrumental assisting clients establish colleges geared for emergency care and rescue courses.
- 9.Compilation of technical specifications for equipment and services for clients in the healthcare industry.
- 10.Completion and submission of highly technically specified tenders/request for proposal on behalf of a number client who have successfully secured the work.

### Company Banking Details

Account Name: Top EMS Swaziland  
Bank Name: **Standard Bank Swaziland**  
Branch: Mbabane  
Account Number: 911000272909

Account Name: Top EMS Swaziland  
Bank Name: **First National Bank Swaziland**  
Branch: Mbabane  
Bank Code: 280164  
Account Number: 62565721646



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# OUR Philosophy

Going an extra mile to provide ten key business solutions to all our clients

- 1- Service delivery
- 2- Business development and growth
- 3- Quality assurance (ISO 9001)
- 4- System and Technology
- 5- Safety Management
- 6- Environmental Compliance (ISO 1400)
- 7- Cost containment and profitability
- 8- Risk Management
- 9- Good Governance
- 10- Human Resource Development, Remuneration and Reward.





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Webmail: [www.topemsswaziland.com](http://www.topemsswaziland.com)